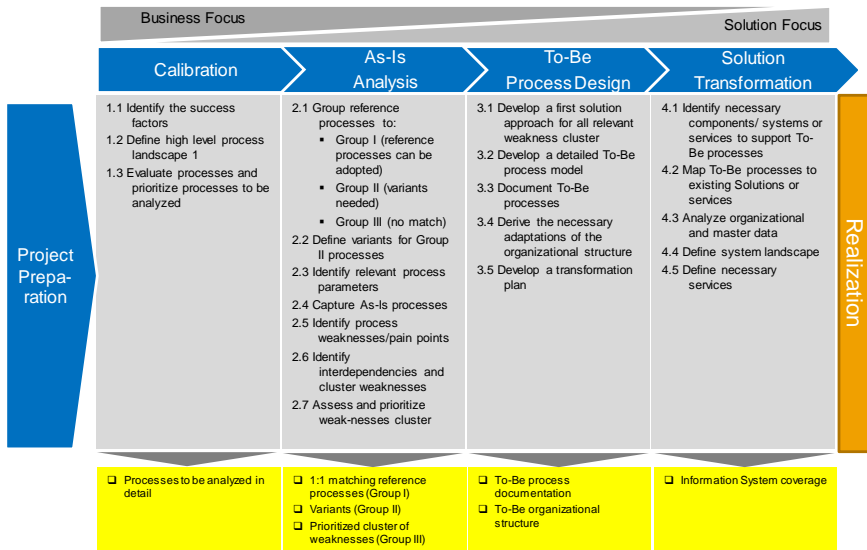
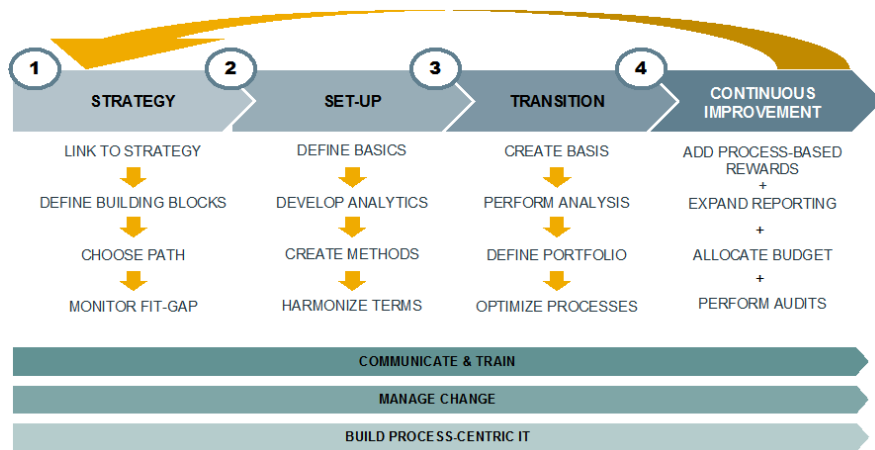


WORKSHOP PROCESS MAPPING



- ❑ Brief overview: Process Office x Tools Methodologies
- ❑ BPM methodology
 - Strategic alignment phase (Calibration)
 - Theory
 - Exercises: A Case Study (Part 1):
 - Set strategy and success factors
 - Determination of target customers and product group
 - Determination of the approach strategy
 - Set macro processes
 - Define processes based on the success factor
 - Review process to prioritize actions
 - Phase As-Is
 - Theory
 - Presentation Governance Methodology BPM
 - Exercises: A Case Study (Part 2):
 - Mounting the RACI
 - Drawing on ARIS: VAC's and EPC's
 - Set weaknesses
 - prioritize
 - Phase To-Be
 - Theory
 - Exercise: a case study (Part 3):
 - Mounting the RACI
 - Drawing on ARIS: VAC's and EPC's
 - Phase Transformation
 - Theory
 - Example of a process running office

WORKSHOP PROCESS GOVERNANCE



- Overview
- BPM in the strategic context
- BPM Governance
- BPM - Strategic Phase
 - Exercise 1: Set the BPM Strategy for the Enterprise
- BPM - Definition Phase
 - Exercise: Setting the Basic - Process Mapping based on the Corporate Structure
 - Exercise: Setting the Basic - Jobs and tasks, and decision points
 - Exercise: Develop Analytical - Maturity Process to Recruit new employees
 - Exercise: Develop Analytical - PPI's for Recruitment Process
- BPM - Transition Phase
 - Exercise: Create Basic - Implementation of Process Mapping, positions and tasks, and decision points
 - Exercise: Run Analytical - Analytical Run Implementation
- BPM - Continuous Improvement Phase
 - Example Process Office
- BPM - Support Activities
 - Exercise: Build Process with integrated architecture
 - Exercise: Communications & Training
 - Exercise: Change Management